

Rough Sleeper and Single Homeless Services

Commissioning Team moved back to Housing in March 2021

Focus has been on -

- Mobilising and overseeing new contracts/services funded through RSI initiatives to reduce rough sleeping
- Developing/improving relationships and referral pathways between service providers and statutory homeless services
- Managing the services pressures and impact of Everyone In/Covid
- Re-setting the focus with providers on Prevention, Reconnection and Move On
- Ensuring a culture of performance management, recording and reporting, accountability
- Evaluation and analysis of services within the Pathway to inform the upcoming commissioning cycle
- Setting up Winter Surge/ SWEP provision/Protect & Vaccinate



Key Challenges

- Levels of Rough sleeping within the city
- Analysing the key triggers for rough sleeping in the city to improve prevention/early intervention
- Flow in and out of the Pathway services- Improving performance on Reconnections and Move On
- Access to Supported accommodation – demand for higher needs supported accommodation
- Access to PRS/affordable accommodation in the city
- Preventing housing loss – abandonments, evictions
- Options/Pathways for limited eligibility/NRPF Clients



Reconnection

- Reconnections Workers now in post at OSO, NSNO, FBDC and the Street Outreach Service
- Co-located Homeless Prevention Officers and Navigators
- Reconnections Group meets fortnightly
- Consistency/improved reporting and recording
- Bespoke training programme to upskill staff
- Weekly monitoring of cases within services by the Commissioning Team
- Improving outcomes for reconnection and reducing average number of days in NSNO/OSO
- Key challenges- Length of time reconnection cases can take where there is a statutory duty (LA response times)
- Non UK reconnections



Move On

- Transition and resettlement offer for move on into the PRS
- Direct Lets into PRS including assisting offenders into PRS
- Rapid Rehousing – 30 units of RSAP accommodation with Floating Support by March 2022
- Housing First
- Move on HMO accommodation

Key challenges:

- Demand for Higher needs supported accommodation
Current waiting lists: Adult Services 56; Young People 89;
- Impact this has on the rough sleeper pathway – silting up services
- Access to the PRS/affordable housing in the city
- Managing expectations of suitable housing offers
- Options for restricted eligibility/NRPF clients

Winter Provision

- SWEP provision
- Providing 68 additional units of accommodation for rough sleepers under Winter provision/Protect and Vaccinate upto end of March 2022 (including some couples accommodation and NRPF clients)
- Protect & Vaccinate Accommodation is for verified rough sleepers to encourage the uptake of vaccinations and reduce the spread of the Omicron variant
- Targeted work with the most clinically extremely vulnerable
- Additional resources to provide support to enable this cohort to move away from the streets
- Working with health partners to deliver an outreach vaccination programme across our homeless services including our EA provision in Newhaven and Eastbourne



